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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(s): Eastvold, Roger

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EXAMINER: Patel,
Ashokkumar B

TITLE: SECURE REMOTE DIAGNOSTIC CUSTOMER SUPPORT
NETWORK

ATTORNEY

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Mail Stop Amendment
Commissioner of Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

I. INTRODUCTION

This is in response to the Office Action mailed May 6, 2005 (Paper No./Mail Date 20050314) in regard to the above-identified patent application. Reconsideration of the rejection of the claims is respectfully solicited in light of the following amendment and remarks.

Please amend the Application as follows:

09/09/2005 SDENBOB1 00000013 10074411

01 FC:1251
02 FC:1202

120.00 OP
150.00 OP